



Wicker Furniture

Frame & Construction - 3 Years

We stand behind our steel frames for a period of three (3) years, ensuring they are free from defects in materials and workmanship. Please note, damage resulting from improper assembly, misuse, or exposure to water and sub-freezing temperatures is not covered under this warranty. To maintain the integrity of your frames, it's important to prevent water accumulation inside them. Rust is not included in this warranty coverage.

Wicker – 2 Years

Our commitment extends to the integrity of the straps and wicker weave for two (2) years, safeguarding against separation, cracking, or tearing. However, any fading or discoloration due to exposure to sunlight or other natural elements, oils, spills, fluids, or chemicals is not covered. Additionally, any damage caused by cutting or slicing the wicker during or after unpackaging is not covered. Warranty void if damage is due to exposure to heat or flame.

Wood Finish – 2 Years

For two (2) years, we ensure the durability of the finish against peeling, cracking, or blistering, provided the product hasn't been scratched or abraded. Please note, scratches and chips resulting from normal wear and tear are not included in this warranty. Likewise, any fading or discoloration due to exposure to sunlight or other natural elements, oils, spills, fluids, or chemicals is not covered.

Cushion Fabric – 1 Year

We offer a one-year warranty against separation at the seams for our cushion fabric products. However, any fading or discoloration resulting from exposure to sunlight or other natural elements, oils, spills, fluids, or chemicals is not covered under this warranty.